

MEDIAZIONI ALGORITMICHE Final Synthesis Design Studio Sect. C3 — LM in Communication Design, A.A. 2021/2022 DEN-SITY GN+



# What is slacktivism on Change.org?

One of the most frequent arguments of those who critique online activism is that it rarely resolves in offline public action. By looking at online activism during the Covid-19 pandemic - a period of time during which even the willing could not take part in street rallies - we have been able to focus our attention on people demands' and the way they are presented, rather than trying to estimate their success or consequentiality.

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Q1

Which topics are most frequently associated with Covid-19 in Canada, Great Britain, India, Italy and the United States in petitions posted on Change.org?



Which are the most common words used on Change.org by those who leave a comment after signing petitions about mandatory masks in the U.S.A.?

03

Which are the most common subjects and graphic treatments of the images used in American petitions about mandatory masks on Change.org?

We have based our research on Change.org, one of the most popular platforms used to promote causes online. Starting from a global analysis of the main themes in each of the five countries that use the platform the most, we progressively narrowed or focus guided by our findings.







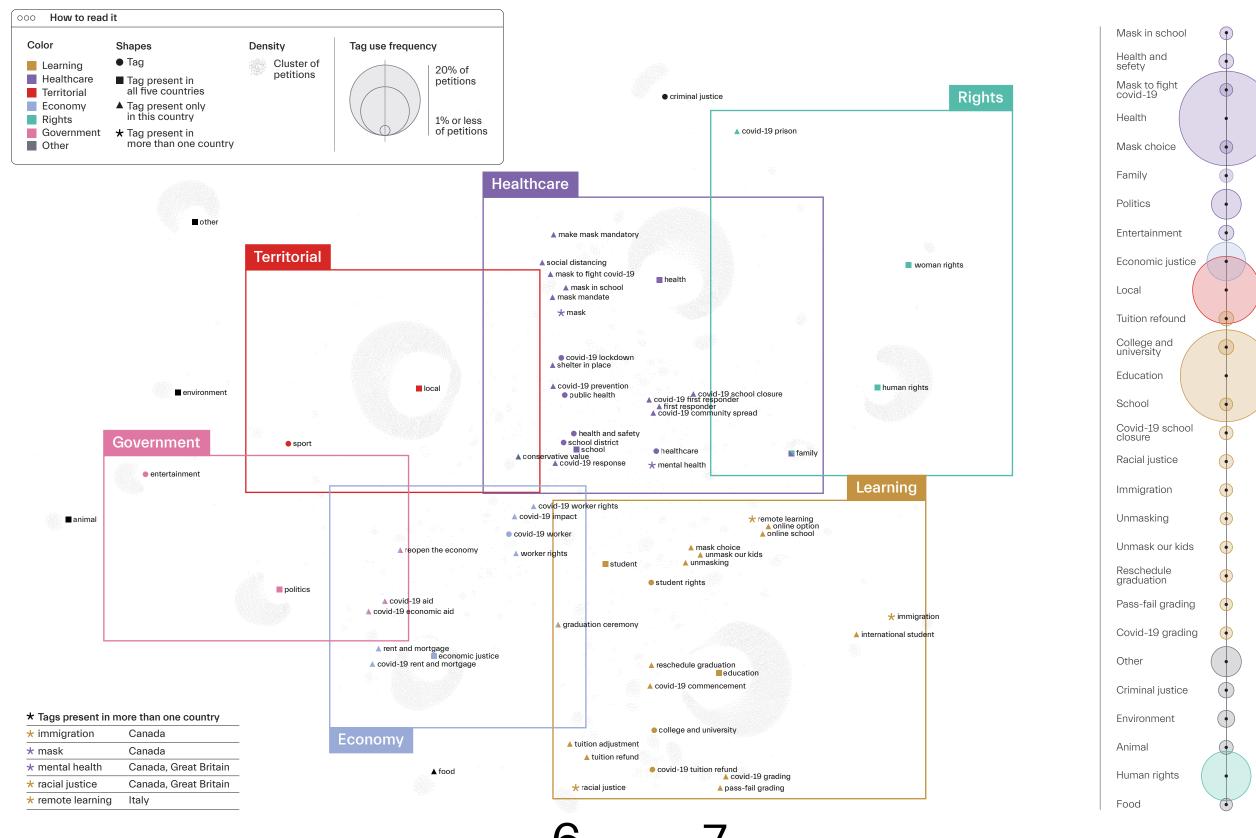
# Question N°1

Which <u>topics are</u> most frequently associated with <u>Covid-19</u> pandemic in Canada, Great Britain, India, Italy and the United States in petitions posted on Change.org?

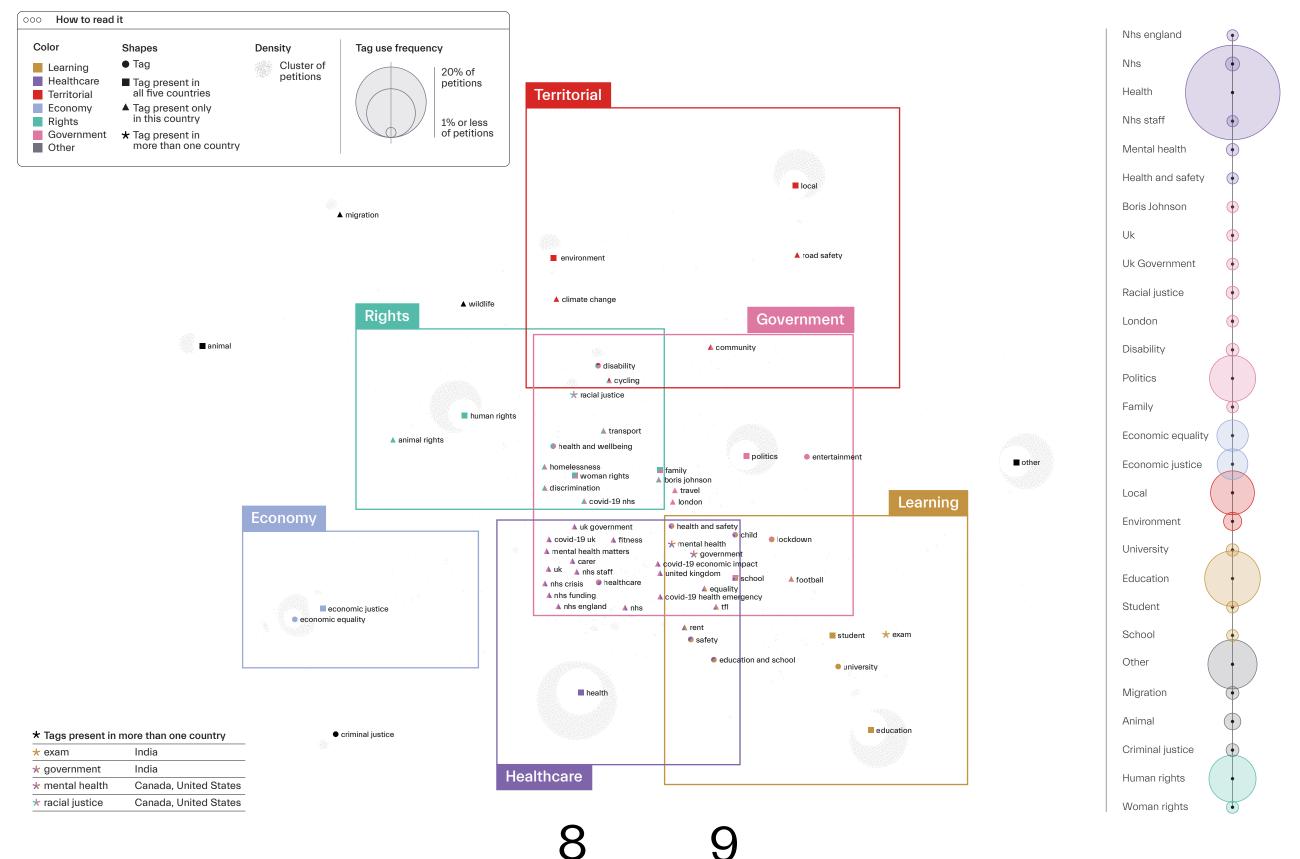
Online activism has been part of our online experience during the covid pandemic. Lockdown and social distancing made it the only option to promote a cause in a digital public space. Our research seeks to survey the most relevant petition topics in the five countries that used Change.org the most during the pandemic.



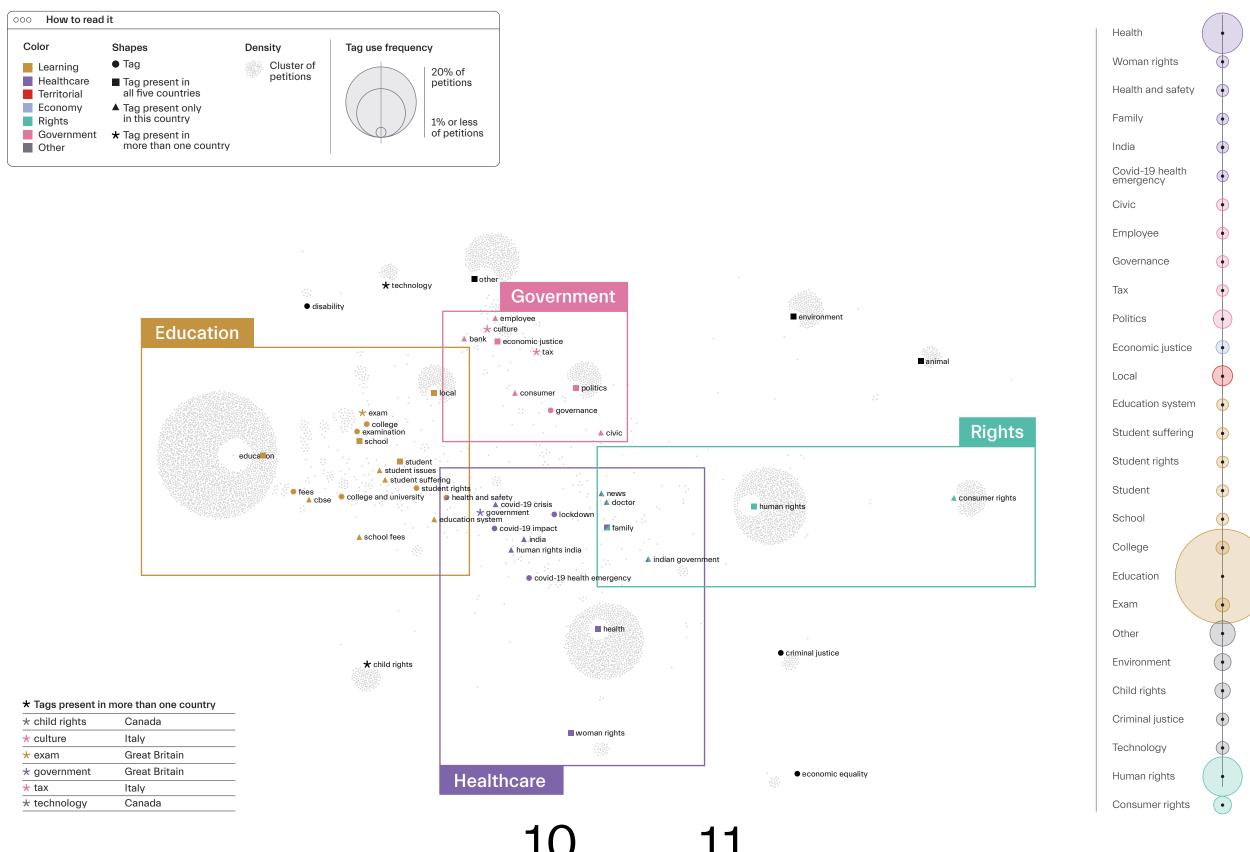
### United States tag network



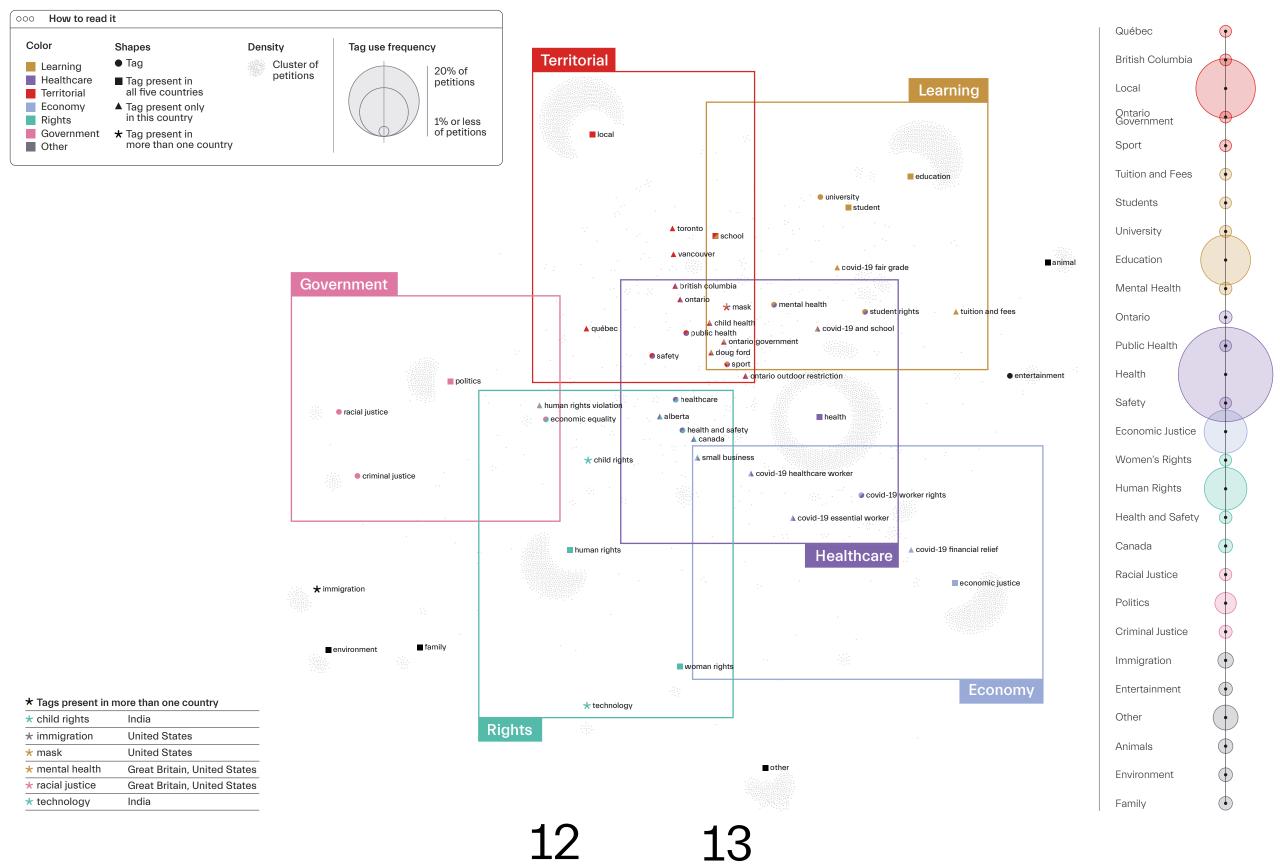
### United Kingdom tag network



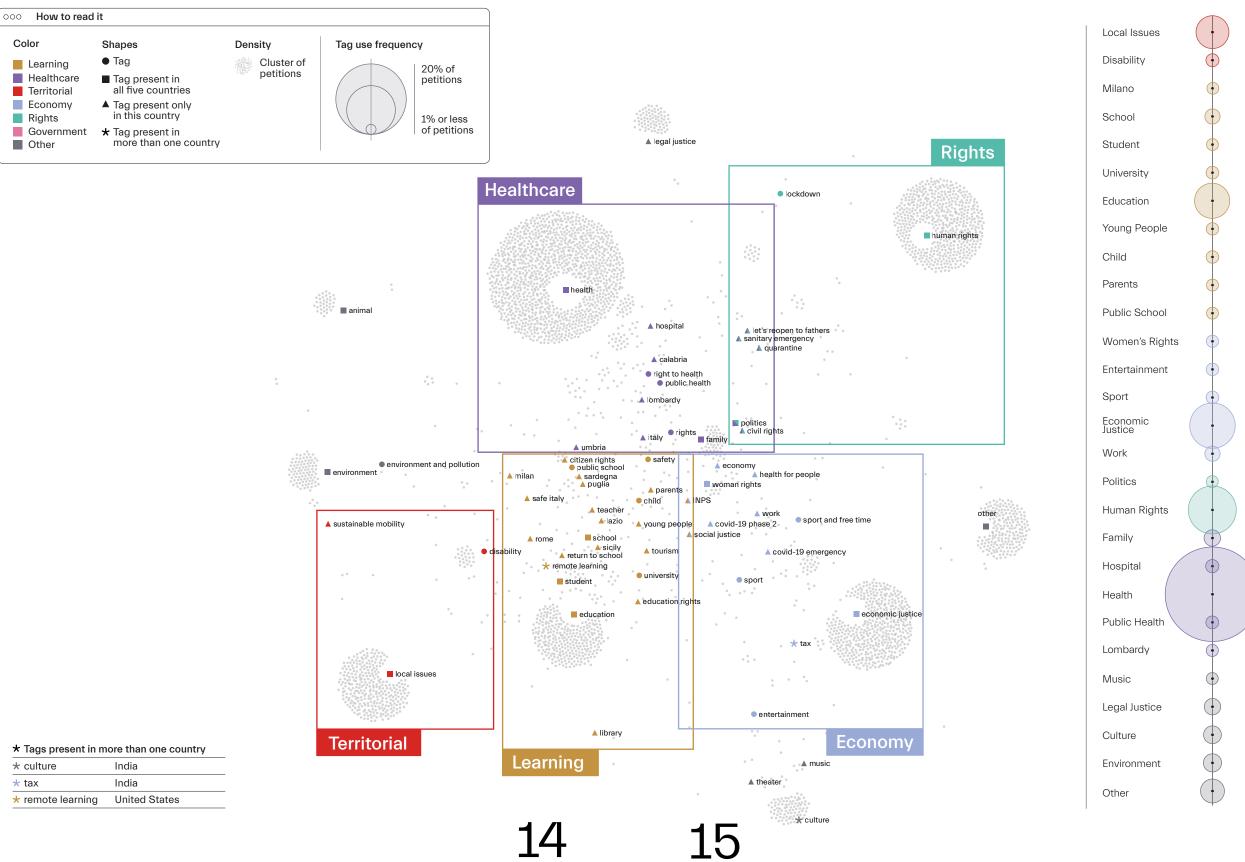
#### India tag network



### Canada tag network

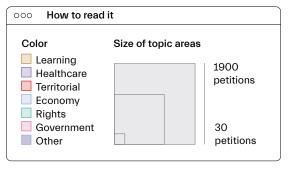


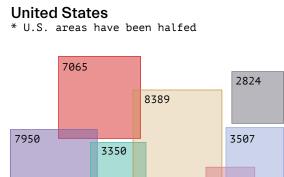
### Italy tag network



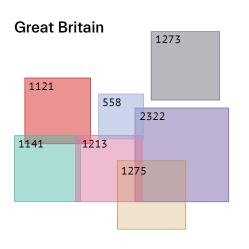
#### **General Overview**

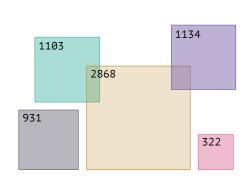
Each squares represents thematic area. Size is proportional to the number of petitions found in each area.



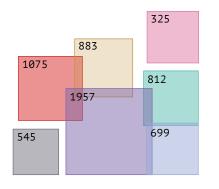


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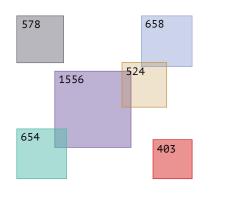


Canada





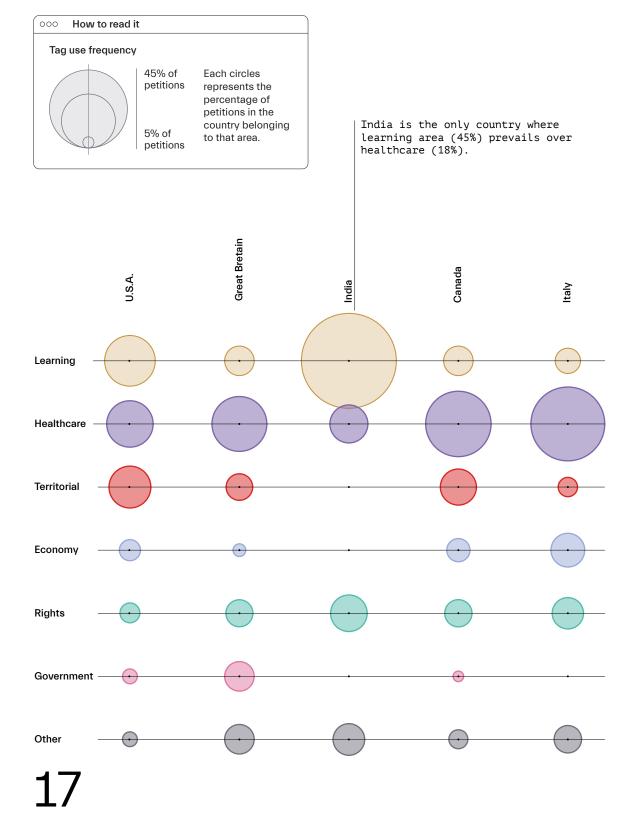
India



16

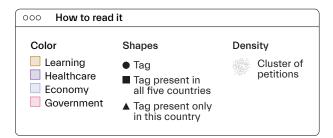
### Trending Topics- Finding /01

Comparing the usage of tags in different countries, we find that health, education, local issues and human rights are the most relevant topics in each of the countries analysed.



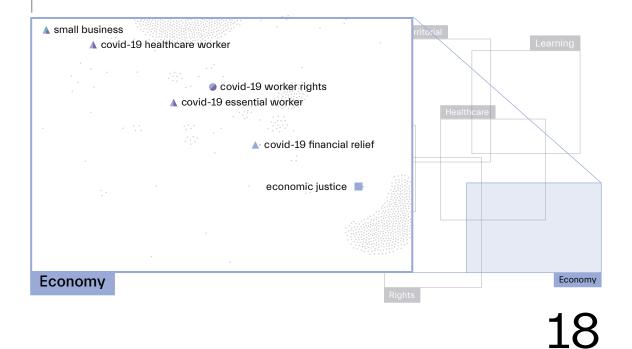
#### Investing in our future - Finding /02

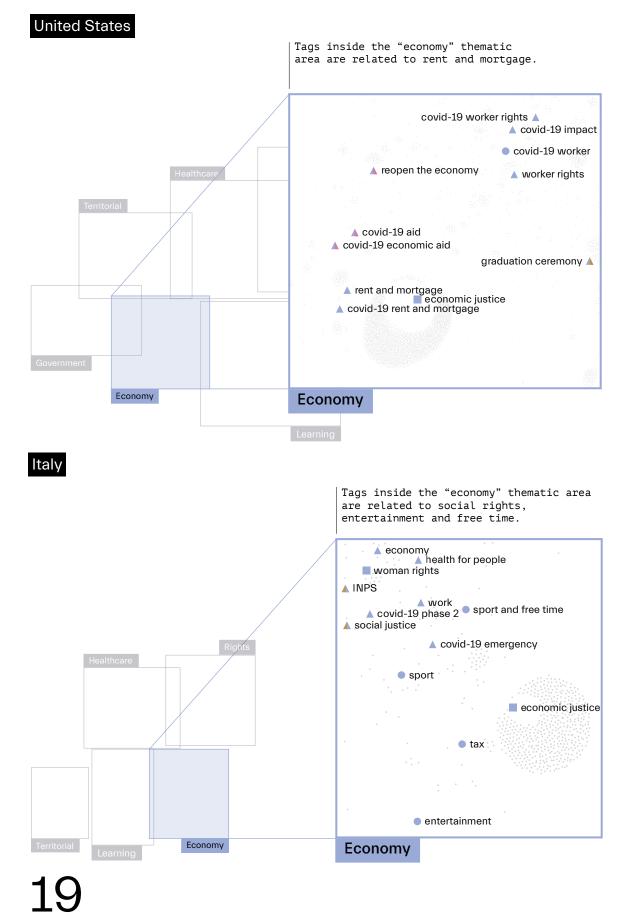
Economic justice is a prominent topic in Canada, Italy and the U.S.A. Its usage differs in each of these countries: Canada associates it to Healthcare workers, the U.S.A. with rent payments and Italy with culture and free time.





Tags inside the "economy" thematic area are related to work and workers' issues.

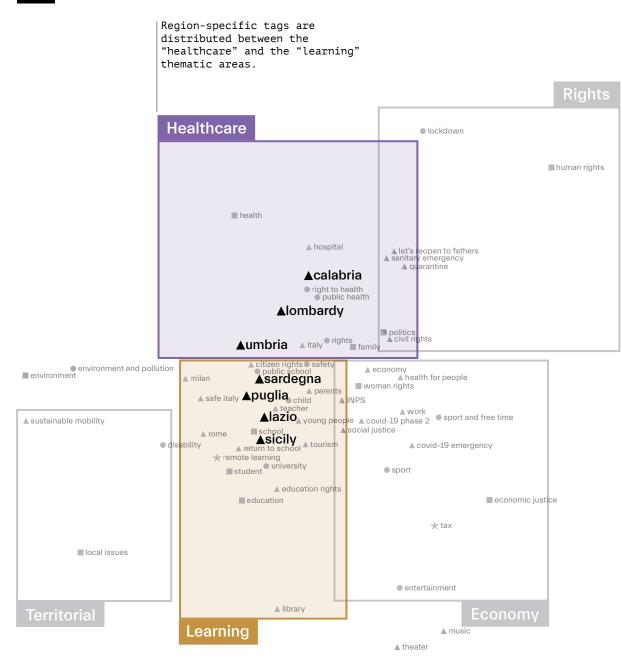




#### Tending to our land - Finding /03

Italy is the country with the highest number of region-specific tags. Most of them form a cluster close to the education area, while others are closer to the health area. An analysis of the tags used together with the region's tag allows us to measure the interest in different topics for each region.

Italy





Tag cluster Shapes Tag use frequency Cluster color Learning Tag 30% of Healthcare Tag present in petitions all five countries Territorial Economy ▲ Tag present only in this country Rights The double border represents 3% or less Government ★ Tag present in the tag intersection between of petitions Other more than one country two different clusters Colors indicates the cluster to which the tags belong. Sardegna Lombardy Calabria Umbria Puglia Health Public health Politics University Student  $( \mathbf{\Phi} )$ Child Human rights Hospital Economic justice Family Work Education Right to health Economy Entertainment Local Milan Rome  $\bigcirc$ School ۲ ۲

Cluster 1

Cluster 2

Sicily

Lazio

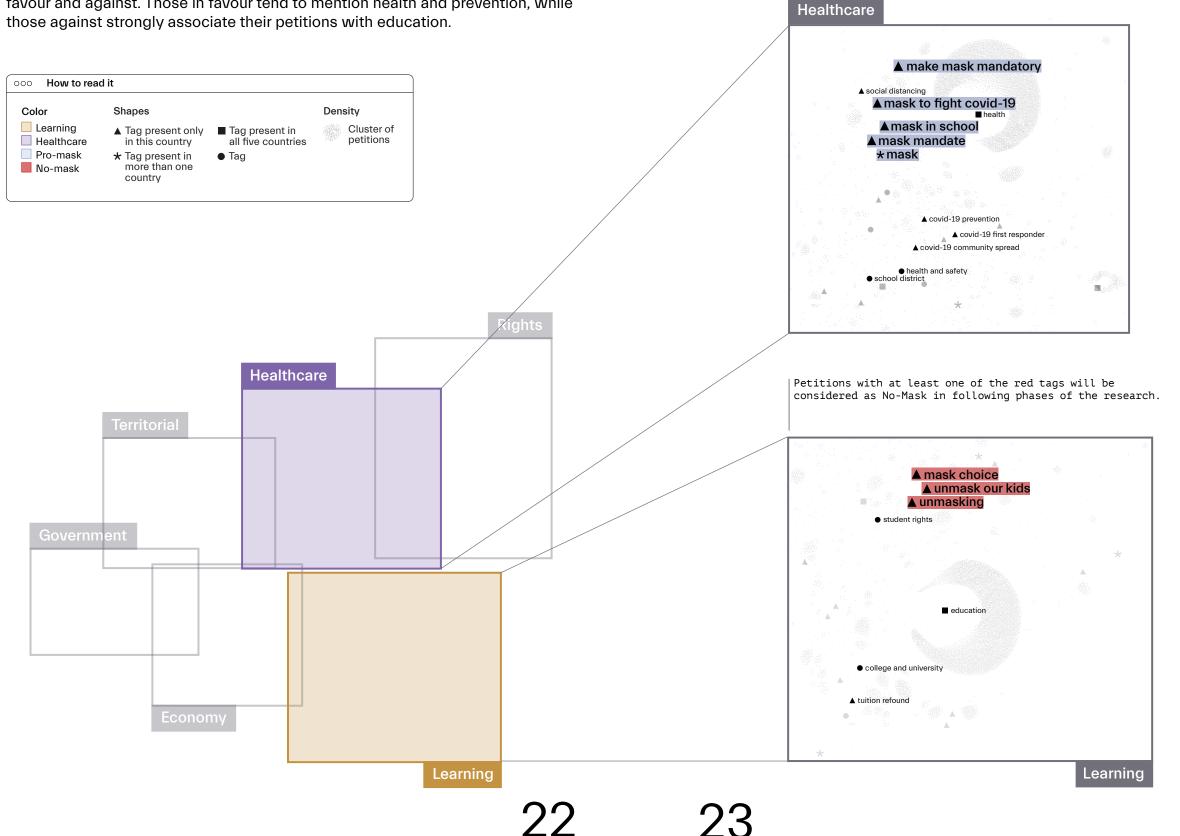


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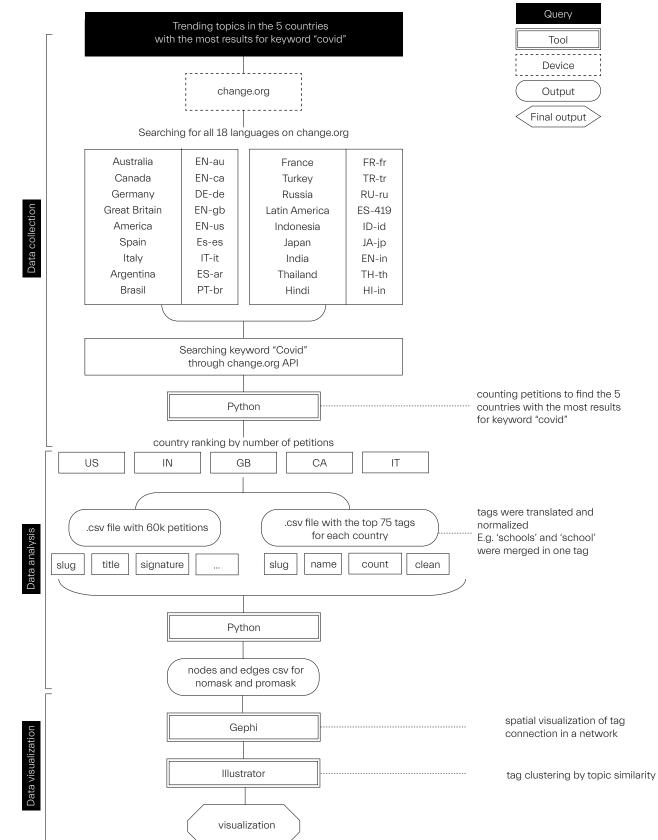
How to read it

#### The bone of contention - Finding /04

The U.S.A. is the only country to present tags about mask mandates, both in favour and against. Those in favour tend to mention health and prevention, while Petitions with at least one of the blue tags will be considered as Pro-Mask in following phases of the research.



#### Protocol



Legend



from Change.org







## Question N°2

# Which are the most common words used on Change.org by those who leave a comment after signing petitions about mandatory masks in the U.S.A.?

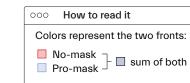
Change.org allows those who signed a petition to leave a comment to show their support or explain the reason they signed. Since the U.S.A. was the only country to show clusters of petitions both in favour and against the same topic - the mask mandate - we decided to explore the points raised by both sides and the words used to do so.

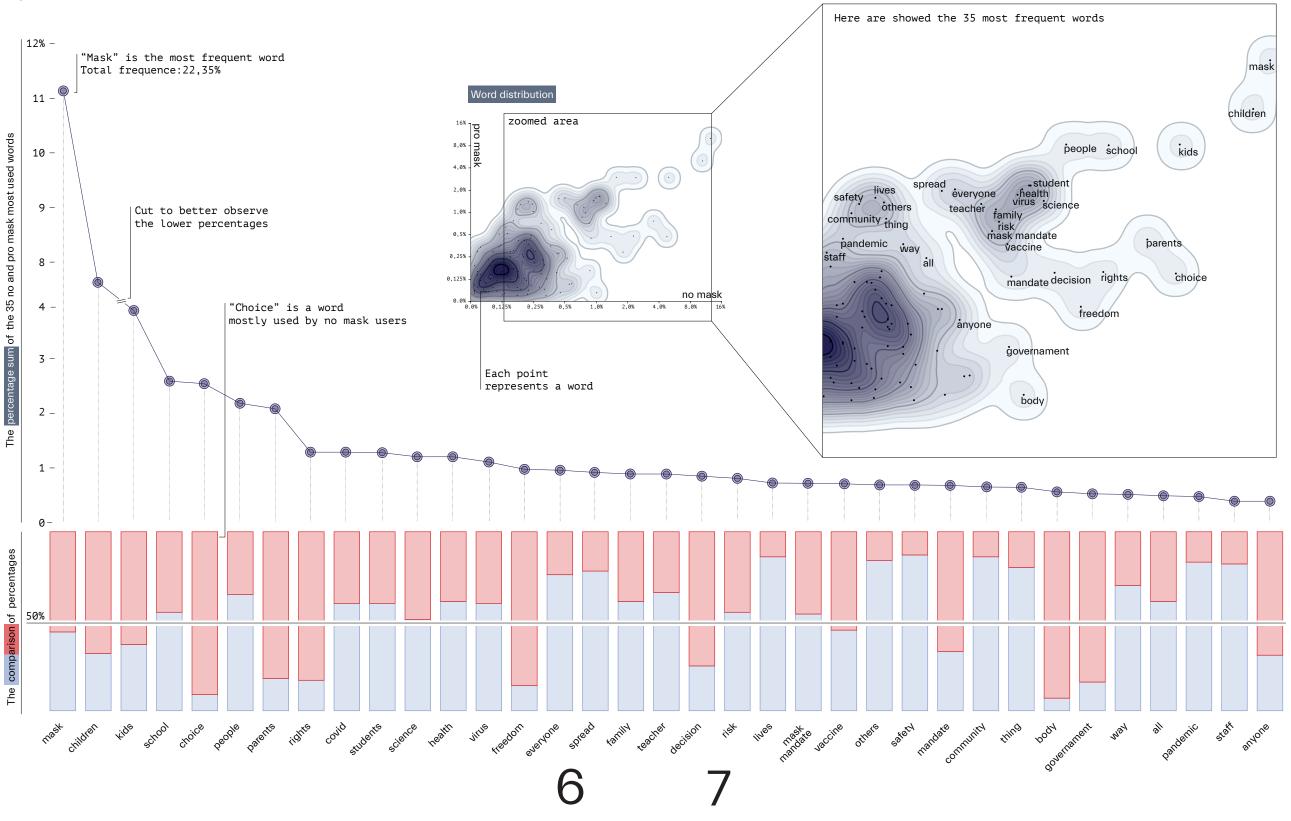
From now on, we will consider No-Mask petitions all those who use the tags "mask choice", "unmasking" and " unmask our kids". Pro-Mask petitions will be those tagged with "make mask mandatory", "mask to fight covid-19", "mask in school" and "mask mandate".



## Two worlds in words

The text corpus used for this analysis is composed of all the comments from the 100 most signed petitions in the pro-mask cluster and 100 most signed petitions in the no-mask cluster.



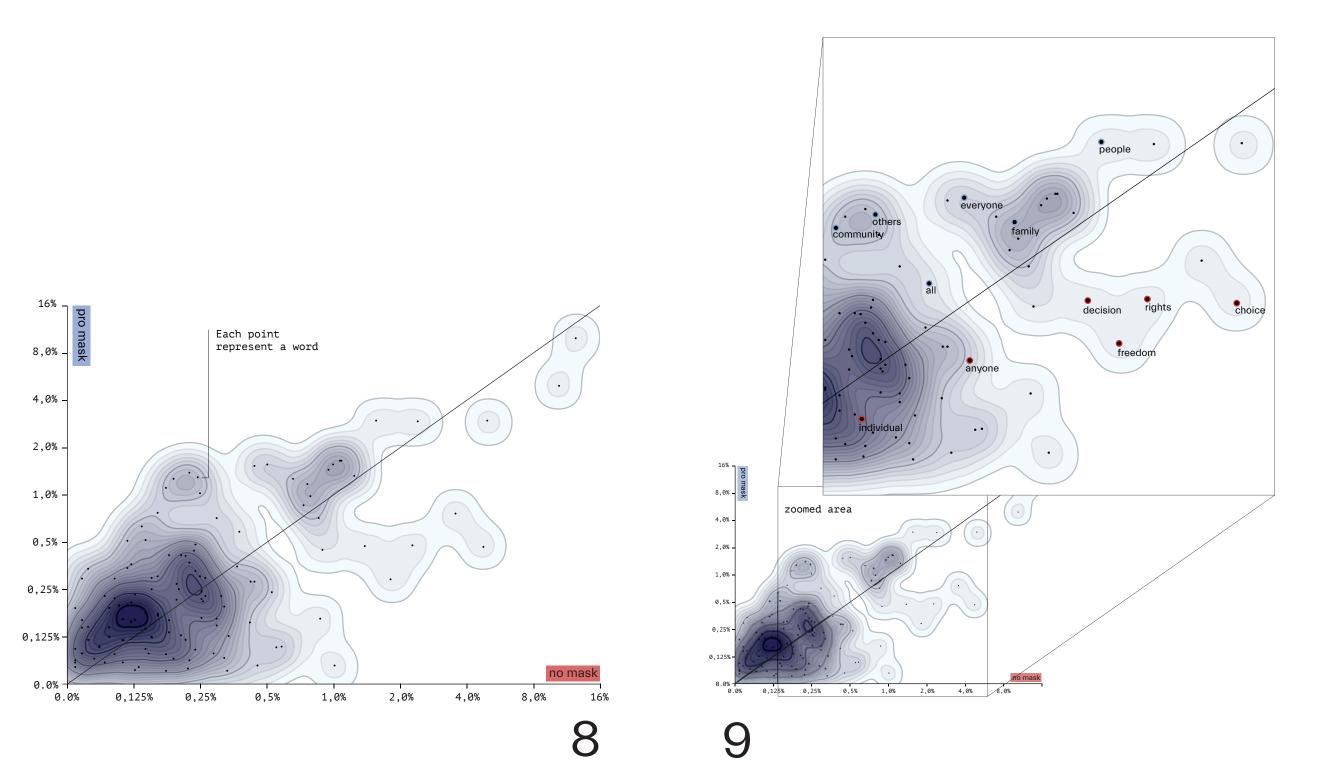


### Say that again? - Finding /01

Word usage in the two groups is not symmetric, showing a higher variety of words in the pro-mask area. This suggests they use a wider vocabulary in their comments when compared with their countepart.

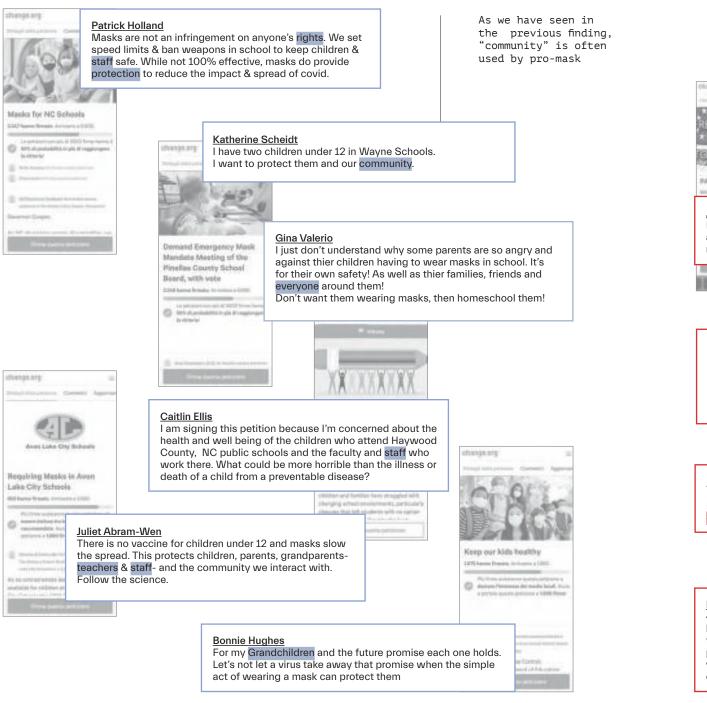
#### Two worlds in words - Finding /02

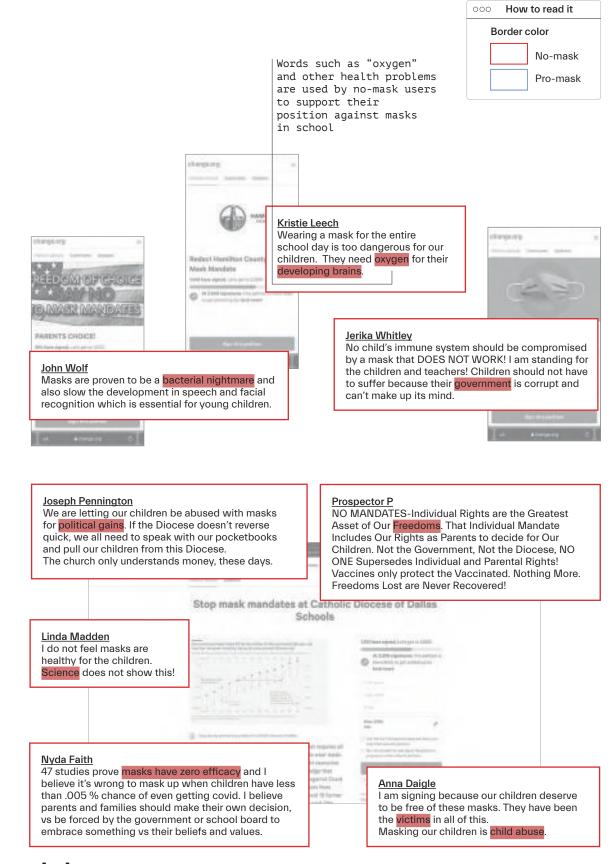
The diagonal line divides words more frequently used by pro-masks from those used by no-masks. Those in favour cite community, responsibility and science, while those against use words like family, rights and choice.



#### When there's kids involved - Finding /03

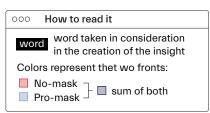
Both those in favour and against oftentimes cite children, which is the second most used word for both groups - the first being "mask". Pro-mask comments mostly show a general interest in preserving kids' health. No-Mask comments often mention the inefficacy of masks and the low death-rates of covid, making comments a source of misinformation.

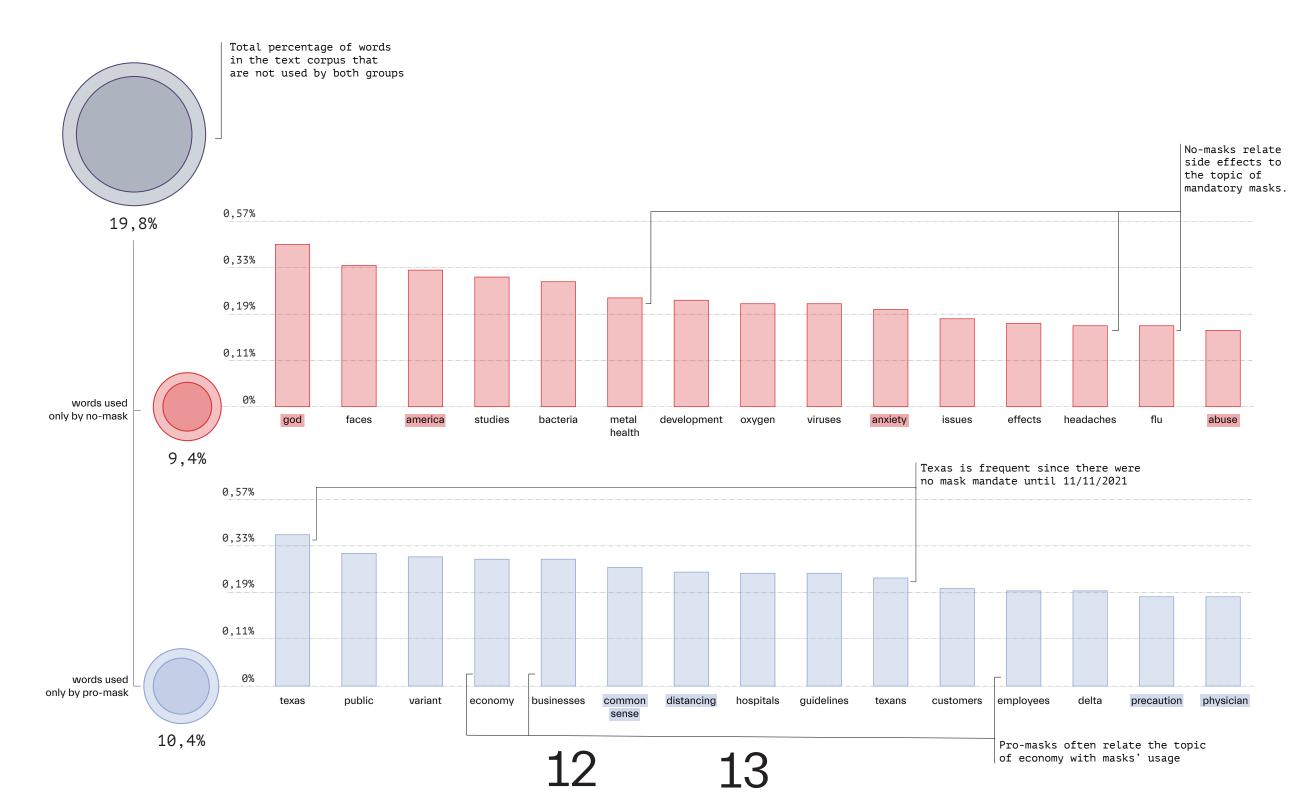




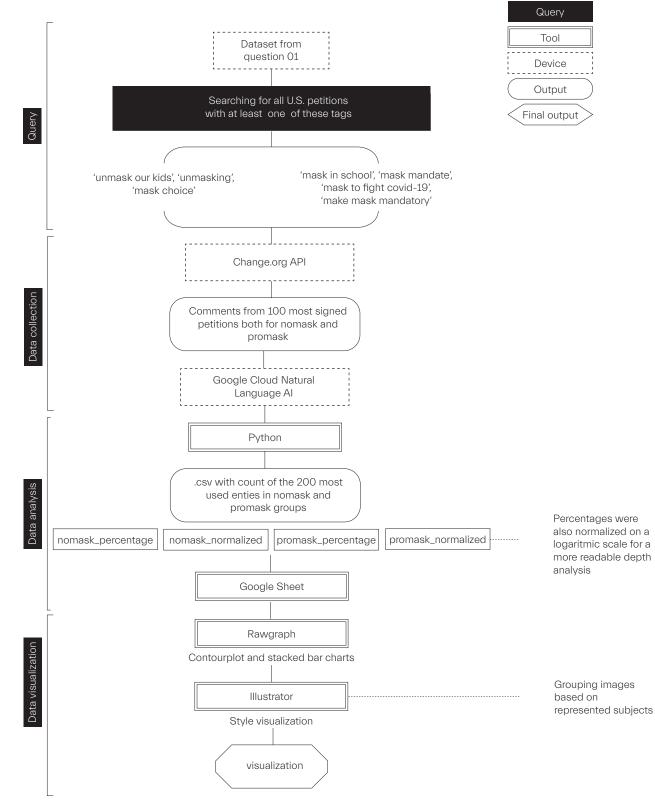
#### I don't speak your language - Finding /04

Analysing words only used by one of the two sides we find that Pro-Masks mention "common sense", "distancing", "physicians" and "precaution", while No-Masks often appeal to a different semantic field, using word such as "God", "America", "anxiety" and "abuse".





#### Protocol



Legend



from Change.org







# Question N°3

# Which are the most <u>common subjects</u> and graphic treatments of the images used in American petitions against mandatory masks on Change.org?

When posting a petition on Change.org users can attach a cover image to it, the last step of our research explored which were the content of these pictures. Text, Children and School Logos were found to be recurring subjects in these pictures. For this reason, they were chosen as the focus of this last research phase.

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## Pro-mask

000 How to read it

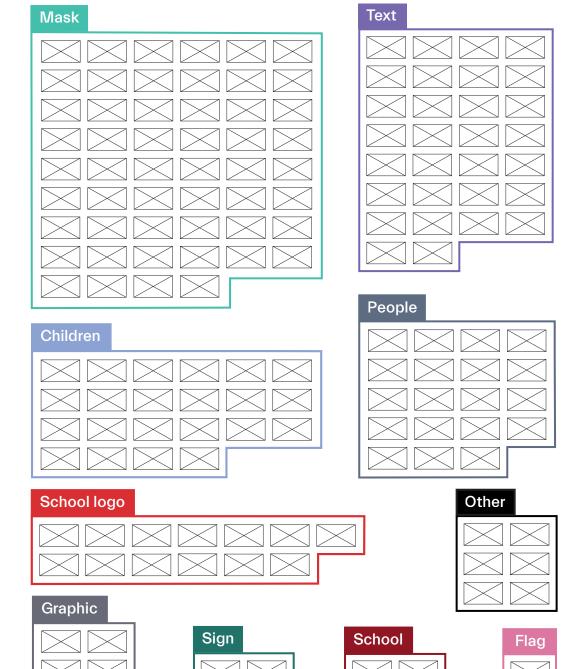


1 image

#### Color

Indicates the subject of the images

Each area is proportional to the number of images with that subject



Dataset



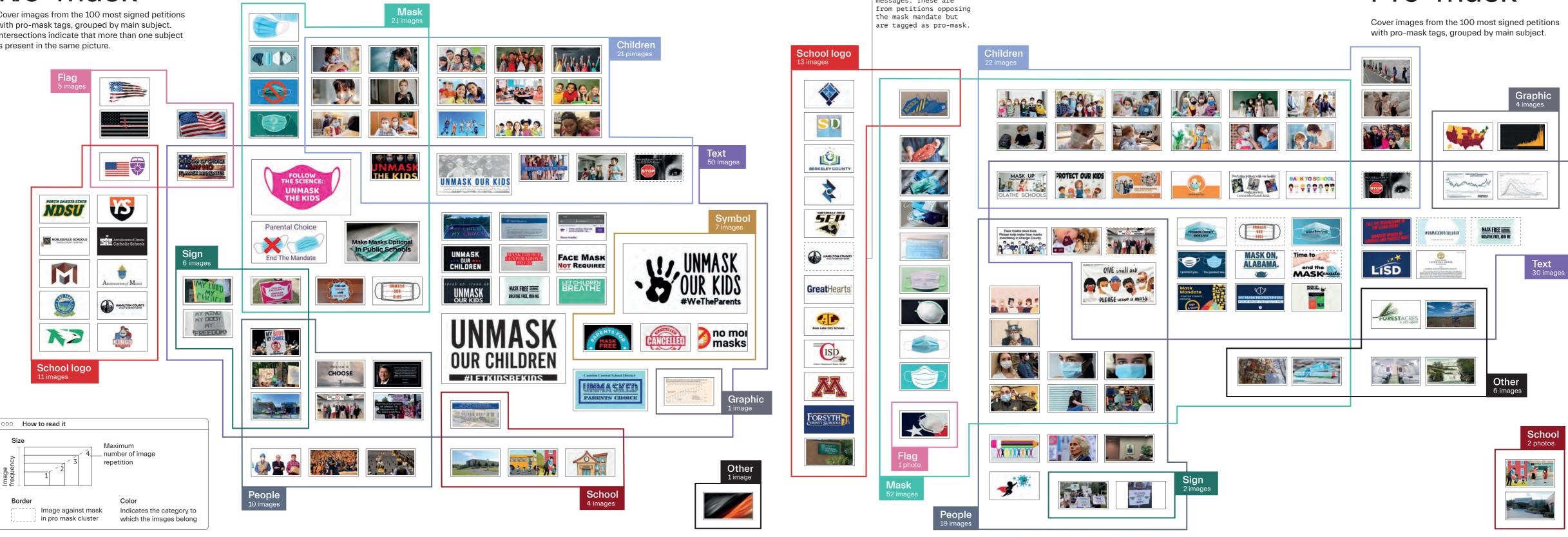






# No-mask

Cover images from the 100 most signed petitions with pro-mask tags, grouped by main subject. Intersections indicate that more than one subject is present in the same picture.



| Some of the images in the pro-mask group display no-mask messages. These are

## Pro-mask

## No-mask

Areas represent the amount of images with a certain subject. The complete set of images is displayed in the pages inside.

Mask

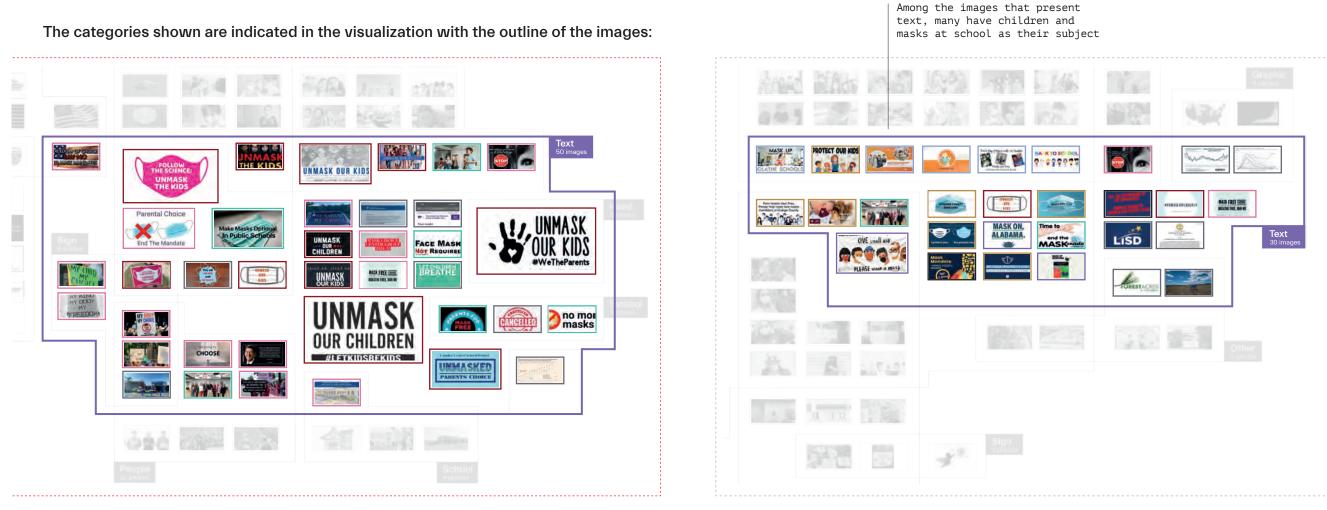
#### A call to Arms - Finding /01

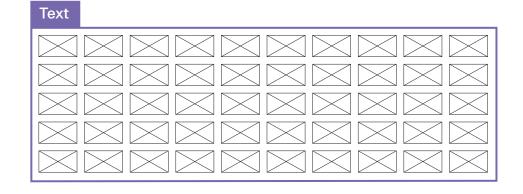
Most no-mask images only display text, in the majority of cases commanding the reader to take action, e.g. "Unmask our kids". Pro-mask use fewer text-centric images and use a friendlier tone, appealing to safety and community.

The following messages have been identified among the images with text:

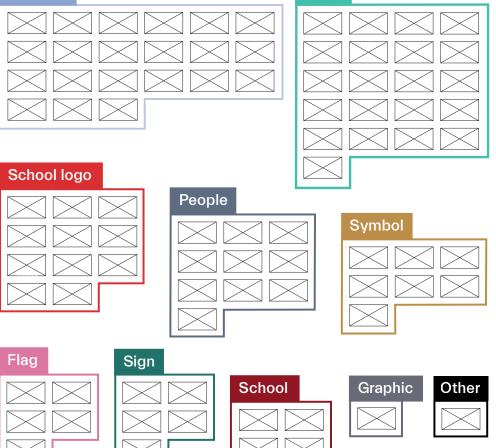
Mask free Freedom to choose Unmask the kids 9 images 17 images 23 images 7 No-mask / 2 Pro-mask 15 No-mask / 2 Pro-mask 21 No-mask / 2 Pro-mask

> Most of the images have no-mask text. This quantity is not absolute but proportional to the total number of images for no and pro-mask.

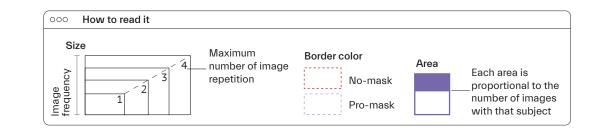








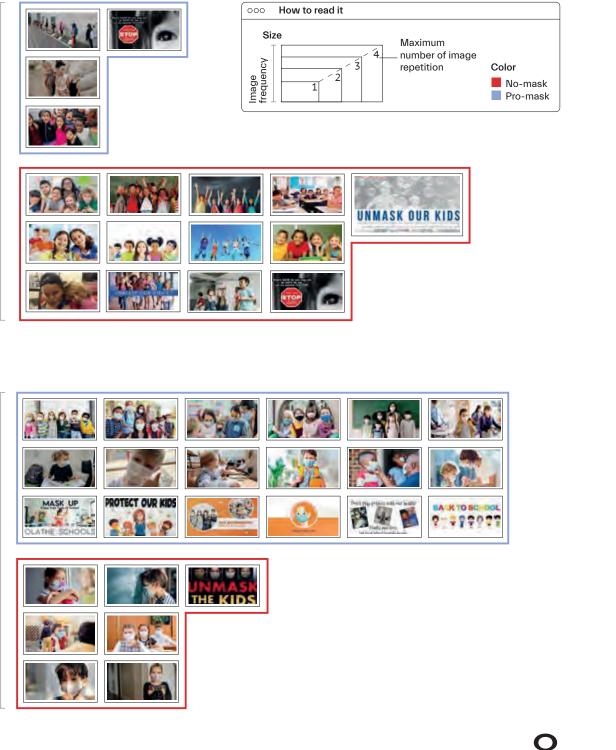
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#### A smile behind the mask - Finding /02

The most common subject in the images analysed is children. Those against mandatory masks depict kids as sad and lonely when wearing a mask while the opposite happens with those in favour of the mandate, showing kids having fun with their friends when wearing a mask.



#### Back to school - Finding /03

The majority of the logos used can be traced back to universities or educational institutions. This peculiarity highlights a tendency to target local decision-makers rather than country-wide institutions.

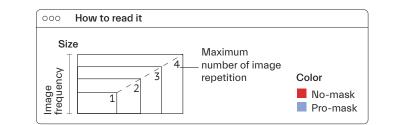


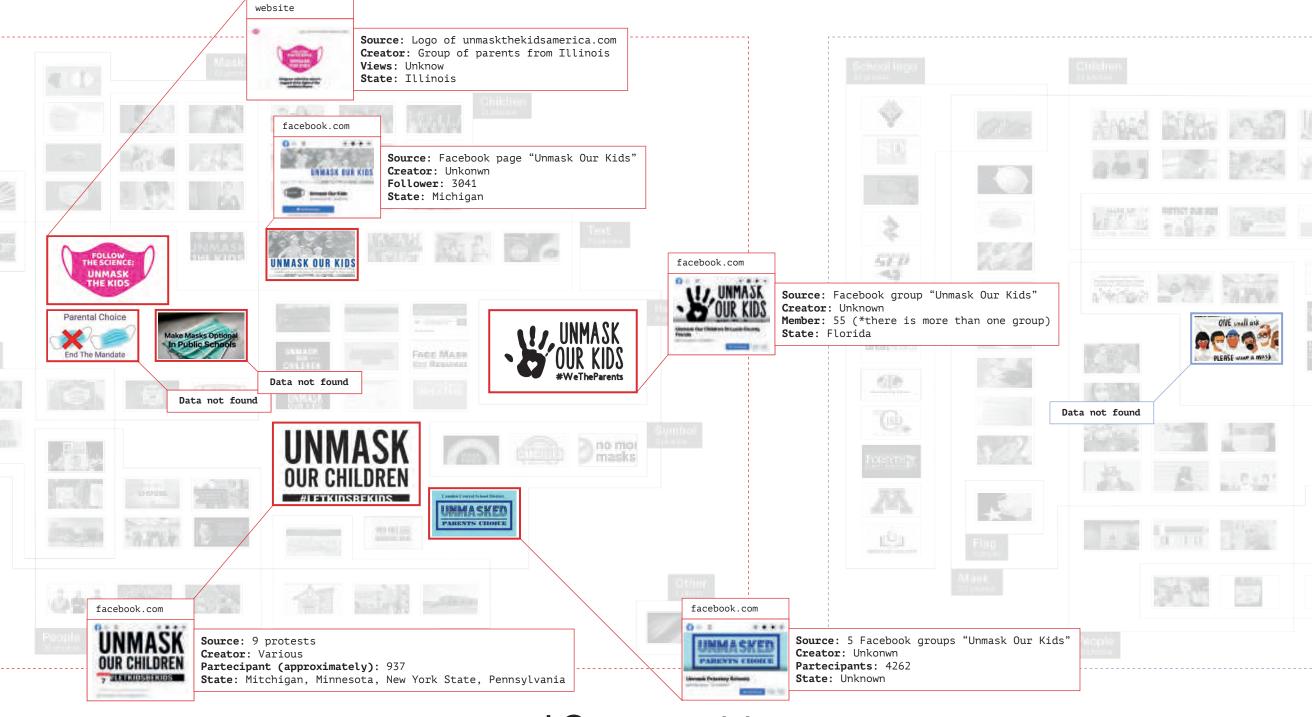
With mask

Without mask

#### Do I know you from somewhere? - Finding /04

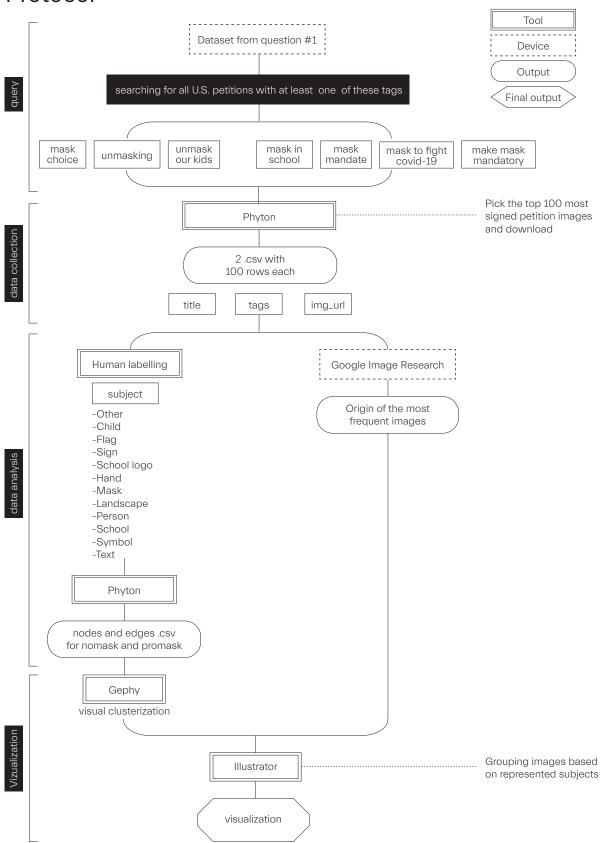
Some of the images appear in more than one petition. This mostly happens in petitions opposing the mask mandate, these images often are the cover picture of a Facebook group or page, or they are associated with an hashtag on Twitter.





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#### Protocol



Legend



from Change.org

## Sign here to fight the pandemic. An analysis of petition trends on the Change.org platform

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